



# HP Care Pack Look Up Tool

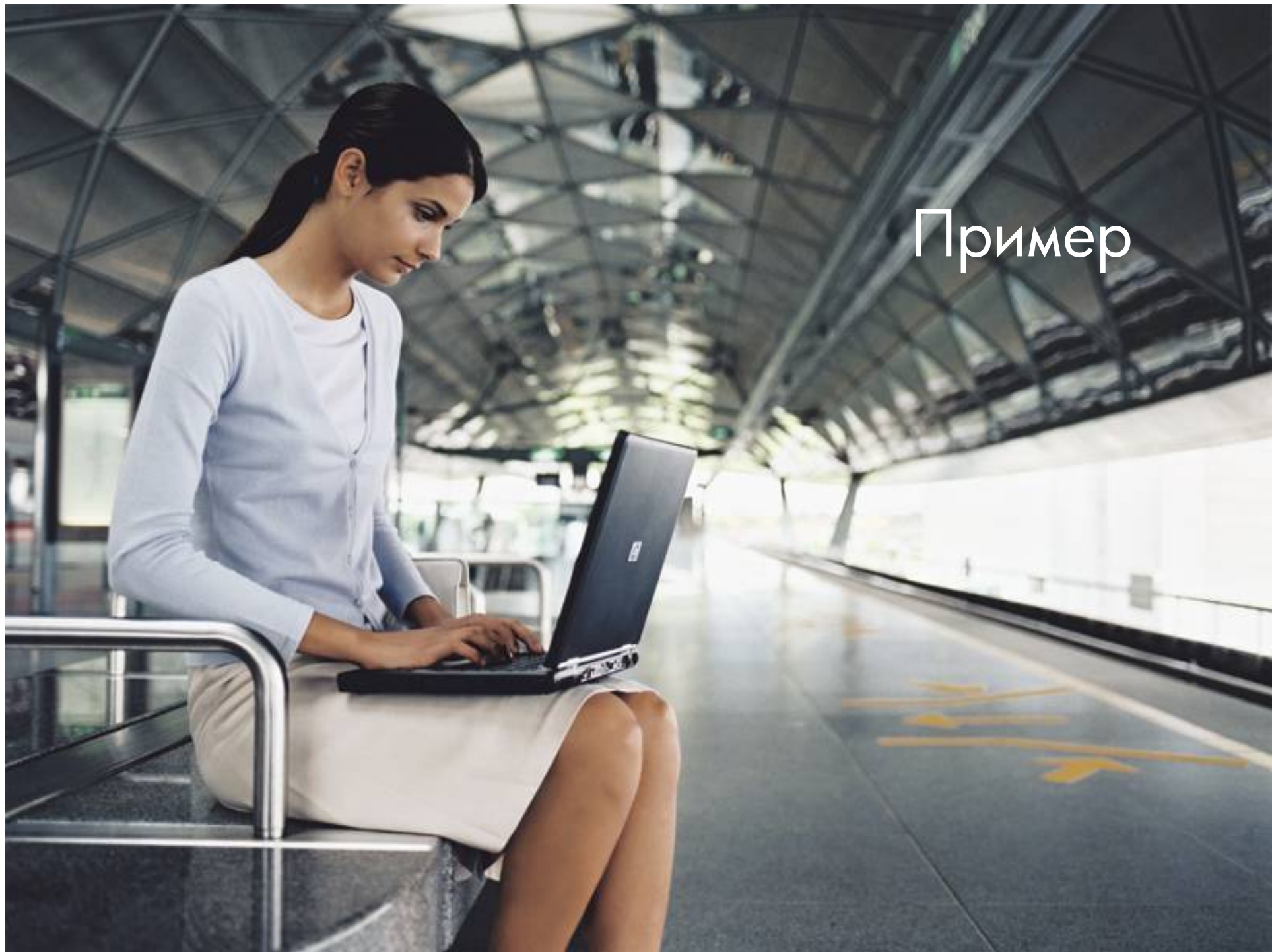
# HP Care Pack Look Up Tool

Url :- <http://www.hp.com/go/lookuptool>

Hyperlink :- [HP Care Pack Look Up Tool](#)

Шаги (далее смотрите также пример)

1. Выбираем страну
2. Прокручиваем и выбираем "By Hardware Product Number"
3. Вносим продуктовый номер оборудования
4. Выбираем или специальный уровень сервиса, или все сервисы
5. Выбираем наиболее подходящий пакет



Пример


HP Channel Services Network - Microsoft Internet Explorer provided by Hewlett-Packard

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» HP home » Products & services » Support & drivers » Solutions » How to buy

search:  >> [more options](#)

 **HP Care Pack services**  
Find an HP Care Pack service

[printable version](#)

» HP Care Pack services

- » Search for an HP Care Pack
- » Service description
- » Register your HP Care Pack
- » Look up a previously registered HP Care Pack
- » View in another language

Select your Country / Language

Country / Region  >>

Language  >>

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Примечание

1. Это первая страница, на которой надо выбрать **страну**.



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Back Search Favorites Address http://h30125.www3.hp.com/csn/salesmktg/elfpack/elf\_nonlkup\_services.asp?code=ELNL:2:-USA Go

invent Find an HP Care Pack service

» HP Care Pack services

- » Search for an HP Care Pack
- » Service description
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- » View in another language

If you know the HP Care Pack product number you may enter it in the text box below or you may search for an HP Care Pack by using the search functionality below.

HP Care Pack Product Number

**add row »** **search »**

Select type of Service

- Hardware Support Services** (This includes services such as 4hr hardware support, hardware installation and setup, and integrated hardware and software support.)
- Consulting and Managed Services** (This includes services such as remote monitoring, deployment and implementation services, onsite support planning, and site surveys.)
- Educational Services** (These packaged education services are available for HP-UX; OpenView OVO and NNM; Microsoft 2000 and .NET; ProLiant servers; Linux; storage systems; and more.)
- Software Support Services** (This includes services such as Proactive and Mission Critical Services, software technical assistance, software updates and software installation and setup.)

You may search for Hardware support services by either product description or by hardware product number.

- By Product Description
- By Hardware Product Number

Enter Product Number

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## Примечание

1. На этой второй странице есть дополнительные три опции: ввести номер HP Care Pack, выбрать по описанию продукта или по **продуктовому номеру оборудования**.
2. Везде, где возможно, используйте **продуктовый номер оборудования**. В другом случае делайте выбор по описанию продуктов очень внимательно.


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search:  >> [more options](#)

 **HP Care Pack services**  
Find an HP Care Pack service

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**Support Choices for HP LaserJet M3027 MFP Printer**

Please select your support needs by checking the appropriate boxes. Then press the go button to view the HP Care Pack Products available for the selected support choices.

Select the type of **Hardware Support** that interests you.

- Next Business Day, Onsite Response, HW Support
- 4-Hour, 13x5, Onsite Response, HW Support

Select the type of **Installation and Setup for Hardware** that interests you.

- Installation and Installation & Startup for Printers

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### Примечание

1. На третьей странице перечислены доступные для этого оборудования уровни сервиса
2. Рекомендуется выбирать **все сервисы**

